

## TERMS OF SERVICE

of Warszawski Rower Publiczny hereinafter referred to as Veturilo

Valid from 23/02/2021

### I. General Provisions

1. The hereby Terms of Service shall specify the principles and conditions of using the Warszawski Rower Publiczny system (hereinafter: Veturilo) launched for the capital city of Warsaw.
2. Terms of Service of Veturilo as well as the Privacy Policy are available free of charge on the internet website [www.veturilo.waw.pl](http://www.veturilo.waw.pl) in such a way so as to enable familiarising with the content, obtaining, reproducing and saving them. This document may be obtained at the headquarters of Nextbike Polska S.A. under restructuring with its registered seat in Warsaw.
3. Contact:  
Nextbike Polska S.A. under restructuring ul. Przasnyska 6b  
01-756 Warszawa  
e-mail: [ck@veturilo.waw.pl](mailto:ck@veturilo.waw.pl)  
tel.: 19 115 (connection cost compliant with the tariffs established by individual operators).
4. Nextbike Systems are compatible, that is, setting up an account in one of the systems enables the use of bike rental stations in other cities, unless the terms of service of a given system indicate otherwise. Users of compatible systems may use the Veturilo System according to the principles proper for the users of Nextbike System specified in the Terms of Service. The current list of cities in which Nextbike systems are in place may be found under the following address <https://nextbike.pl/o-nextbike/>

### II. Definitions

Whenever the hereby Terms of Service refer to:

1. **Mobile Application Veturilo** – it ought to be understood as a mobile application enabling the use of Veturilo System, available on devices operating in IOS and Android system.
2. **Veturilo Customer Centre (CC)** – it ought to be understood as a service launched by the Operator in order to ensure 24/7 client contact with the Operator, through:
  - a. Hotline at 19 115,
  - b. electronic post under the address [ck@veturilo.waw.pl](mailto:ck@veturilo.waw.pl). Information regarding the functioning of CC can be found on the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl).
3. **Account Blockade** – it ought to be understood as a preventive measure consisting of preventing the use of Veturilo which may be applied by the Operator in case of breaching by the Client of provisions of the hereby Terms of Service, in particular, in case of a breach which constitutes a damage to the property of the capital city of Warsaw and the Operator.
4. **Promotional Voucher** – it ought to be understood as a voucher offered by the Operator that enables topping up Client Account. The voucher amount and its designation is established by the Operator and it is non-refundable. The means from vouchers are used in the first order, prior to the means paid in by the Client.
5. **Duration of Rental** – time counted from the moment of Rental (releasing of electric lock combined with a sound signal) until the moment of Bike Return through connecting it with an electric lock and blocking the Bike. In case of lack of free electric locks, through connecting the Bike with a digital lock to the stand or to another correctly secured Bike located at a Veturilo Station. After the code lock is locked, the Bicycle Rental should be terminated by means of the Terminal, the Mobile Application or by contacting CC. A sole connecting the Bike does not signify its Return.
6. **Electric Lock** – it ought to be understood as a mechanism which releases and blocks bikes in docking stations.
7. **Client Identifier** – it ought to be understood as an individual number assigned to a Client, corresponding to the number of the mobile phone indicated during registration and a 6-digit PIN number. Any RFID proximity card may also constitute an identifier. Details concerning registration and Client identifiers have been described in Section V. Registration.

8. **Client** – it ought to be understood as a natural person, a Veturilo System participant who has accepted the Terms of Service, performed registration in the Veturilo System and paid the initial fee. Client personal data shall be processed and disclosed for the purpose of execution of the Agreement and in line with the consents expressed by him in the Veturilo System.
9. **Client Account** – it ought to be understood as a personal Client Account created during registration for the purposes of using the Veturilo System as well as charging fees in line with Appendix no. 1 and no. 2 to the Terms of Service. Each payment of the fee made by the Client to the Client Account as an initial fee or as a top-up amount shall be considered a pre-payment (advance payment) towards the fees calculated in accordance with the provisions of the above-specified appendices to the Terms of Service.
10. **Top-up amount** – it ought to be understood as a top-up payment of the minimum of 1 PLN, submitted towards Rentals onto Client Account. The unused Top-up amount shall be reimbursed according to the conditions specified in the hereby Terms of Service.
11. **Line/Clamp/Code lock** – an additional element designated for bike protection. Children bikes are not equipped in these.
12. **Minimum Account Balance** - it ought to be understood as means available on the Client Account, the level of which cannot be lower than 10 PLN. Bike rental shall be possible solely when the Client has a minimum account balance of 10 PLN.
13. **Non-authorized ride** – it ought to be understood as the use of bike without bike rental registered on Client Account.
14. **Operator** – it ought to be understood as company Nextbike Polska S.A. under restructuring, acting on behalf and towards the Ordering Party, realizing the service of Veturilo, with its registered seat at ul. Przasnyska 6b, 01-756 Warszawa, entered into the Register of Entrepreneurs of the National Court Register, maintained by the District Court for the city of Warsaw in Warsaw, XII Economic Department of the National Court Register under the following numbers: RS 0000646950, REGON 021336152, NIP 8951981007
15. **Initial Fee** – it ought to be understood as the amount entered into the Veturilo System, equal to 10 PLN gross (in words: ten zloty), paid by the Client upon registering at Veturilo, the payment of which constitutes the first payment towards the Top-up amount. The unused Initial Fee shall be reimbursed according to the conditions specified in the hereby Terms of Service .
16. **Explanatory Proceeding** – it ought to be understood as a set of actions undertaken by the Operator, targeted at establishing the circumstances and events occurring in relation to the use of bikes, in particular, those related to breaching of the Terms of Service, accidents and collisions or damages to the property of the Operator.
17. **Terms of Service** – is ought to be understood as the hereby Terms of Service, describing the rules and conditions of using the Veturilo System, in particular, the scope of rights and obligations and the responsibility of persons using the possibility of renting bicycles in the Veturilo System.
18. **Children Bike** – it ought to be understood as a bike with wheel rims with a dimension of 18 inches, designated for use by children above the age of 4 and above the height of 110 cm as well as a bike with wheel rims with a dimension of 20 inches, designated for use by children above the age of 6 and above the height of 120 cm. Children Bikes are designated for use solely by persons below the weight of 60 kg. Children Bikes ought to be rented and returned solely at Children Veturilo Stations.
19. **Bike with electrical support** - it ought to be understood as a bike with an electric engine, available in the Veturilo System and provided by the Operator. Such bikes are designated for persons who completed the age of 13. The bike maximum working load amounts to 120 kg, whilst, it is assumed that the bike is designated solely for use by one person. Electrical Support Bikes ought to be rented and returned solely at Electrical Veturilo Stations.
20. **Bike with electrical support** - it ought to be understood as a bike with an electric engine, available in the Veturilo System and provided by the Operator. Such bikes are designated for persons who completed the age of 13. The bike maximum working load amounts to 120 kg. Whilst, it is assumed that the bike is designated solely for use by one person. Standard bikes ought to be rented and returned solely at Veturilo Standard Stations subject to point II.25 of the Terms of Service.
21. **Veturilo service** – it ought to be understood as actions conducted by the Operator, related to exploitation, repair and maintenance of Veturilo.

22. **Veturilo Children Station** – it ought to be understood as a set of bike stands along with devices for self-registration at the Veturilo System and for rental of Children Bikes through the Veturilo Terminal. The list of Veturilo Children Stations is available on the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl).
23. **Veturilo Electrical Station** – it ought to be understood as a set of bike stands along with devices for self-registration at the Veturilo System and for rental of Electrical Bikes through the Veturilo Terminal. The list of Veturilo Electrical Stations is available on the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl).
24. **Veturilo Standard Station** – it ought to be understood as a set of bike stands along with devices for self-registration at the Veturilo System and for rental of Standard Bikes through the Veturilo Terminal. The list of Veturilo Standard Stations is available on the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl).
25. **User Zone** – it ought to be understood as administrative borders of the capital city of Warsaw and compatible bike systems of cities and communes specified on the website: <https://nextbike.pl/kompatybilne-mazowieckie-systemy-rowerowe>.
26. **Website** - it ought to be understood as a website launched by the Operator: [www.veturilo.waw.pl](http://www.veturilo.waw.pl) which contains the necessary data for commencement and further use of Veturilo.
27. **Veturilo System** – it ought to be understood as a system of bike rentals launched by the Operator under Warszawski Rower Publiczny, covering in particular the bikes, the technical infrastructure, the software and the devices enabling rental of bikes and the document specifying the rights and obligations of Clients.
28. **Nextbike System** – it ought to be understood as a service provided by the Operator, consisting of maintaining Nextbike Accounts, in the frames of which the users may use, among others, the Veturilo System without the necessity to register.
29. **Table of Fees** – it ought to be understood as a price list of services and fees at Veturilo, constituting an integral part of the Agreement. The price list constitutes Appendix no. 1 and no. 2 to the hereby Terms of Service and is available on the website: [www.veturilo.waw.pl](http://www.veturilo.waw.pl).
30. **Veturilo Terminal** – it ought to be understood as a device for self-registration by Clients of Veturilo, for Rental and Return of bikes, for the conduct of payments via payment cards, which is located at Veturilo Stations.
31. **Agreement** – it ought to be understood as an Agreement between the Client and the Co-Controllers which establishes mutual rights and obligations specified in the hereby Terms of Service. It is considered that the Agreement containing the provisions of the hereby Terms of Service shall be automatically concluded at the time of Registration of the Client within the Veturilo system, subject to the submission by the Client of a declaration of acceptance of the Terms of Service and an indication upon registering of personal data as well all post the payment of Initial Fee while registering at Veturilo. Co-Controllers of Personal Data in the scope of actions under Common Processing Actions, that is, launching and servicing the Veturilo System are the Ordering Party and the Operator.
32. **Bike Rental** – it ought to be understood as bike rental by the Client from a Veturilo Station with the use of Client Identifier or via another method, specified in point V.10. Bike Rental ends upon Bike Return. The Rental process is specified in detail in point VII. of the Terms of Service.
33. **Ordering Party** – it ought to be understood as the Capital City of Warsaw pl. Bankowy 3/5, 00-950 Warszawa, NIP 525-22-48-481 on behalf and for the benefit of Zarząd Dróg Miejskich, ul. Chmielna 120, 00-801 Warszawa, tel.
34. **Bike Return** – it ought to be understood as returning the bike to the Veturilo Station. The process of Bike Return is specified in point X of the Terms of Service.

For Standard Bikes, the Operator allows the possibility of Standard Bike Return at stations in the borders of the cities and communes indicated on the website <https://nextbike.pl/kompatybilne-mazowieckie-systemy-rowerowe>.

### III. General Principles of using Veturilo

1. Subject to point III.2, the condition for use of the Veturilo System is the submission by the Client: of personal data required upon registration, the acceptance of conditions defined in the hereby Terms of Service, client registration in the Veturilo System as well as payment of initial fee and clicking on the activation link. The condition for use of the Veturilo System is, furthermore, maintenance of a

minimum top-up level on Client Account during the time of each rental, in the amount of no less than 10 PLN (in words: ten zloty).

2. Furthermore, Clients who have an active account in the Nextbike System may use the Veturilo System. In this case, a condition for the use of Veturilo System by such a Client is: having an active account in the Nextbike System, maintaining a minimum account balance according to the principles specified in the Terms of Service of Nextbike and acceptance of conditions specified in the hereby Terms of Service. Any changes to the Client account in the Nextbike System in such a way will impact the use of the Veturilo System by such Client (that is i.e. blocking the account in the Nextbike System means blocking the account in the Veturilo System).
3. The Client undertakes to abide by the conditions of the Terms of Service and, in particular, to carry out the specified-above fee and to use the bike in accordance with the principles specified in the Terms of Service.
4. Persons who completed the age of 13 but are below the age of 18 (hereinafter referred to as minors) are obliged, prior to the conclusion of Agreement, to submit to the Operator a written consent of at least one parent or legal guardian for the conclusion of such an Agreement and a declaration of assuming responsibility by them on account of any potential damages which might occur in particular in relation to the non-execution or improper execution of the Agreement and the coverage of binding obligations specified in the Table of Fees. Within the declaration, the parents or legal guardians must undertake to top up the Account of the minor in the Veturilo System in such a manner so as to enable account activation upon rental (VII, point 1). 1). In order to maintain the written form of legal action the Guardian undertakes to submit their handwritten signature on the consent. The scanned version of such a statement should be sent via electronic manner to the email address: [ck@veturilo.waw.pl](mailto:ck@veturilo.waw.pl), and the original version - to the address of the Operator or in person at the seat of the Operator.
5. A necessary condition for use of rented bikes by minors is holding a valid authorization.
6. Minors below 13 years of age may use the bikes solely under the supervision of their parent or legal guardians.
7. The Client may rent up to four bikes simultaneously.
8. The use of rented bikes is allowed in the User Zone.
9. Parties to the Agreement undertake to mutually inform each other of any changes to addresses or other data identifying them, indicated during registration in the system. Any changes ought to be reported in a manner specified in point XIII.2.a, b, d, e.

#### **IV. Responsibility / Commitment**

1. The Client is responsible for the use of the Bike in accordance with its designation and in line with the provisions of the Terms of Service. In the event of non-compliance with the conditions contained within the Terms of Service, the Operator shall be entitled to block the Client Account. Detailed conditions related to such blocking have been specified in point XVII of the hereby Terms of Service.
2. The Client undertakes to return the bike in good technical standing, in the same condition as it was upon rental. The usual wear and tear stemming from the standard use is allowed. The Client bears responsibility for the effects of events stemming from a breach by him of obligations under the Terms of Service and the right during the use of the Veturilo System.
3. In case of Unauthorized rides, the Operator reserves the possibility of placing on the Client of the fee in accordance with Appendix no. 1.
4. The Client is responsible for the bike from the moment of its Rental from a Veturilo Station to the moment of its Return to a Veturilo Station. Whilst, the Client shall be obliged to return the bike to the Station dedicated for a specific type of bike. Children Bikes must be returned to the Children Veturilo Station. The Bike with electrical support should be returned to the Veturilo Electrical Station, while Standard Bikes should be returned to Standard Veturilo Stations. In particular, the Client is obliged to undertake actions targeted at preventing any damages as well as theft of the rented Bike.
5. In case of theft of the Bike during the Rental Time, the Client is obliged to notify the CC Veturilo immediately after noticing the event.
6. The use of Veturilo Bikes by persons under the influence of alcohol or other narcotic substances, psychotropic substances or equivalents in the meaning of provisions on counteracting drug

addictions; strong anti-allergic drugs, other medicines which by definition are forbidden or recommend not to be applied for drivers of any vehicles, is forbidden.

7. The Client bears full and total responsibility and undertakes to cover any tickets, fines, fees etc. obtained by the Client, related to the use of the Veturilo System, and imposed on them out of their own fault. The Client shall not bear any responsibility for tickets, fees etc. which have been imposed on them and which stem from the Operator's fault.
8. In case of documented damages stemming from improper use of the equipment forming part of the Veturilo System, the Client undertakes to cover the costs of replacement of parts and services related to their exchange in order to restore the bike to its original state from before rental. The Operator shall submit an adequate receipt or VAT invoice to the Client for completion of the necessary repair works.
9. In case of improper Bike Return out of the Client's fault, the Client bears the costs of its further Rental and is responsible for any potential theft or damage. In case of difficulties with returning the Bike, the Client is obliged to contact CC.
10. Any purposeful damaging of the Operator's property shall result in the necessity to cover the costs of remain and restoration and, consequently, it may result in launching court proceedings in this regard. The Operator shall be entitled to pursue reimbursement of all justified costs, including the costs of legal service, from the creator of damages and destructions.
11. The Client shall be responsible for any potential damages stemming from non-adherence to the Terms and Services, whilst one of the elements of the damage may be the so-called cost of bike restoration, specified in the Tables of Fees and the table of Costs of Repair and Restoration of Veturilo bikes.
12. The use of any protection which is not a standard Veturilo System element in order to immobilize a bike is forbidden. The Operator reserves the right to remove inadequate protections applied by the Client. All costs of restoring Bikes to the state enabling the realisation of further rentals shall be borne by the Client.
13. Transport of Veturilo Bikes by means of vehicles and other means of transport owned by private persons, excluding public means of transport, is forbidden.

## **V. Registration**

1. Subject to point V.9, the necessary condition for the use of Veturilo System is prior Client registration, acceptance of the provisions of the Terms of Service, an indication of personal data indicated upon registration and maintaining a minimum account balance (10 PLN).
2. Registration can be done through:
  - a. Veturilo Terminal located at the Station
  - b. website [www.veturilo.waw.pl](http://www.veturilo.waw.pl)
  - c. Veturilo Mobile Application
  - d. Telephone contact with CC
3. During the process of registering through the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl), Veturilo Mobile Application or telephone contact with a CC employee of Veturilo, an indication of the following personal data shall be required:
  - a. first name and surname,
  - b. contact address, that is city, street including flat/house number, postal code, country,
  - c. email address,
  - d. PESEL number\*,
  - e. mobile phone number,
  - f. payment card number in case of payment with a credit card with the possibility of charging it (optionally).

One ought to also indicate at least the information regarding Client's acknowledgement and acceptance of the Terms of Service of Veturilo and the Privacy Policy of the Ordering Party as well as the Transparency Policy of Nextbike Polska S.A. under restructuring

\*Not applicable for persons not holding the PESEL number.

4. In the course of the registration process at the Veturilo Terminal, the Client indicates the following personal data:
  - a. mobile phone number,
  - b. first name and surname,
  - c. email address,
  - d. in case of an intention to top-up the account: credit card number with an option of charging the card.

One ought to also indicate at least the information regarding Client's acknowledgement and acceptance of the Terms of Service of Veturilo and the Privacy Policy of the Ordering Party as well as the Transparency Policy of Nextbike Polska S.A. under restructuring.

The remaining data specified in point 3 letter b and d, the Client must be indicated up to 24 hours from the moment of registration at the latest. In case of lack of supplementing data in the indicated term, the Account will be blocked. Unblocking the Account will occur upon indicating correct and full data.

5. After successful registration, the Client receives an automatically generated PIN code which, along with the telephone number, serves the purpose of logging in onto Client Account. Log in data are sent by SMS to the indicated telephone number.
6. To complete the registration process, an email will be sent containing a link to the indicated address for the purpose of confirming Client data. Upon authorization of the link, the Account will be verified. Lack of confirmation of data within 24 hours from the moment of obtaining the email or until completion of the first rental through clicking on the verification link will cause failure to complete the process of registration at the Veturilo System and thus, blocking of the Account.
7. Client accounts containing incorrect and, in particular, obviously fictional personal data with account balance of 0 PLN may cause automatic removal from the database of Veturilo.
8. In order to facilitate the process of logging to the Veturilo Terminal, the Client has the possibility of connecting a RFID card to his Veturilo Account. During Rental and Return of a bike, the Client has the following manners of identification at disposal:
  - a. Mobile phone number which, along with PIN number, is treated as Client Identifier,
  - b. Electronic Student ID Card - that is proximity card, personalized electronic card (chip + RFID) with a unique, encoded number - along with PIN number,
  - c. Warsaw Municipal Card (WKM) - that is proximity, personalized electronic card (RFID) with a unique, encoded number - along with PIN number,
  - d. payment cards – consumer credit cards, charge, debit and pre-paid cards issued by payment organizations of Visa International and Mastercard International as well as other cards that fulfil the requirements for their consideration as a payment instrument in the meaning of the relevant acts and with a PIN number. Veturilo Terminals are adjusted to cooperate with products from PayPass and PayWave family.
  - e. other carriers compatible with WKM, adjusted to coding urban communication tickets for the city of Warsaw along with the PIN number.

After logging to your Account on the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl), the Client may switch off the PIN code through unchecking the option: *Upon each rental and return, for safety reasons, please ask me about my PIN number*. This option allows for renting/returning the bike at the terminal without the necessity to indicate the PIN code with the use of the following methods of identification: b, c, d and e.

9. The Client who uses the Veturilo System according to the principles specified in point III.2 is not obliged to carry out registration before commencing the use of the Veturilo System. If the User of Nextbike System wishes to use the Veturilo System, he should:
  - a. log into the Nextbike System through the Mobile Application or the website of the Nextbike System, indicating their telephone number and PIN number for the Nextbike System,
  - b. accept the Terms of Service and the Privacy Policy of the Veturilo System.

## **VI. Payment forms**

1. Payment for services and products offered within the Veturilo System may be conducted through:

- a. topping up Client Account by means of bank transfer or through a one-off payment via payment card, in particular, by the portal [www.veturilo.waw.pl](http://www.veturilo.waw.pl), from which the funds will be collected in the amount stemming from the Table of Fees, and subsequently, transferred to the account of the Operator;
  - b. Launching an order of charging credit card, which however is subject to an additional fee of a minimum of 10 PLN, in cases specified in point VII par. 1B. This may be carried out through entering the credit card number, charge card in the Veturilo Terminal during contact with the CC Veturilo as well as by means of the Mobile Application Veturilo as well as on the website of the Veturilo System.
  - c. one-off payment via payment card at the Veturilo Terminal.
  - d. transfer of funds from Client account in the Nextbike System to the Client account in the Veturilo System, each time upon using a given service or product offered under the Veturilo System and the use of a given service or product offered under the Veturilo System. The Client, in case of authorizing the Operator to each time transfer the funds from the account in the Nextbike System to the account of the Ordering Party, in the amount stemming from the Table of Fees.
2. All payments are transferred to the Operator's account.
  3. Information on payment cards is processed by an external service provider and is not stored or available to the Operator.
  4. Upon Client request, Zarząd Dróg Miejskich in Warsaw shall provide him with a VAT invoice issued by ZDM, covering the paid ride service. For this purpose, the Client should contact ZDM via electronic means at the email address: [kancelaria@zdm.waw.pl](mailto:kancelaria@zdm.waw.pl), through indicating data necessary for the issuance of VAT invoice, date and time of Bike rental, Bike return and Bike number.
  5. Invoices for the use of the Veturilo System shall be issued within the terms and modes provided for in the provisions of the fiscal law.
  6. The Ordering Party shall issue VAT invoices in electronic format to the email address from which the Client contacted him or via an alternative manner indicated by the Client. In particularly justified cases, ZDM may send a VAT invoice to another email address specified by the Client.

## VII. Rental

1. Bike Rental is possible provided that the Client has an active Account status in the Veturilo System or in the Nextbike System. An active account status at the Veturilo System is understood as:
  - a. fulfilment of conditions for Registration from point VI.3 or V.4
  - b. holding a minimum amount of 10 PLN gross on Client Account through topping it up via transfer or via one-off payment via a payment card, or
  - c. defining as a form of payment of a credit card with the possibility of charging upon the Veturilo Terminal or through contacting CC Veturilo from which the funds are automatically collected.

The conditions for holding an active status in the Nextbike System are regulated by the relevant Terms of Service of that system.

2. Standard Bike Rental is possible at any Standard Veturilo Station, post prior launching of the Veturilo Terminal, logging in and following the instructions displayed on the device of the Veturilo Terminal. The release of electric lock is signalled with a proper message displayed on the Veturilo Terminal as well as with a sound signal. During the Rental, the Client obtains a number assigned to the digital lock that releases the line which secures the rented bike. This number may be confirmed at the Veturilo Terminal, the Veturilo Mobile Application and the Veturilo CC until the time of Bike return. The Client undertakes to ensure that the Bike has a Line which secures it, also referred to as the Clamp, prior to renting it. In case of lack of a Bicycle clamp, the Client is obliged to contact CC Veturilo and inform it about its lack. Bike rental may also be carried out by means of the Veturilo Mobile Application or by contacting the CC Veturilo.
3. Rental of **Bikes with Electric Support** is possible solely and exclusively at a **Veturilo Electrical Station**, post prior launching of the Veturilo Terminal, logging in and following the instructions displayed on the device of the Veturilo Terminal. The release of electric lock is signalled with a proper message displayed on the Veturilo Terminal as well as with a sound signal. Electrical Bikes have

Clamps to which access may be granted solely by CC Veturilo in sudden, justified cases. Bike rental may also be carried out by means of the Veturilo Mobile Application or by contacting the CC Veturilo.

4. Rental of **Children Bikes** is possible solely and exclusively at a **Veturilo Children Station**, post prior launching of the Veturilo Terminal, logging in and following the instructions displayed on the device of the Veturilo Terminal. The release of electric lock is signalled with a proper message displayed on the Veturilo Terminal as well as with a sound signal. Bike rental may also be carried out by means of the Veturilo Mobile Application or by contacting the CC Veturilo. Furthermore:
  - a. The use of bikes of children type is possible solely under the supervision of their legal guardian with an account in the Veturilo System. Legal guardians are obliged to supervise the child's ride throughout the entire duration of rental until return of the bike at a docking station,
  - b. prior to Rental of a Children Bike, legal guardian must ensure that the child is able to ride a bike without the need to use so-called side wheels,
  - c. the legal guardian takes full responsibility for the child when renting a Children Bike,
  - d. Children Bikes are not equipped in a protective line and can be rented solely and exclusively at a **Veturilo Children Station**,
  - e. in case of lack of possibility of Returning a Children Bike into the electric lock, the legal guardian is obliged to contact with the Operator through a 24/7 Client Centre Veturilo at 19 115. CC employee will inform them where and how to secure the bike.
5. It is the Client's obligation to ensure, prior to the ride, that the bike is fit for ridding, in particular that:
  - a. The bike types are inflated, brakes and lights work properly.
  - b. It has a functioning safety line, also called a clamp (in case of standard bikes) and a valid code to the clamp
6. Once the Bike is released, the Client is obliged to secure the line in such a way so as to prevent it getting into the wheel. In case of lack of a clamp, the Client is obliged to contact CC Veturilo and inform about its lack.
7. Rental and use by the Client of an unfit bike may result in his responsibility for damages or defects resulting from this fact if the Client was able to notice the bike unfitness.
8. It is recommended that the Client, in the course of Bike Rental, has a mobile phone capable of connecting him with CC or using the Mobile Application.
9. Bike carrier is mounted at the front and it is adjusted solely to carry light items. In order to maintain safety and avoid bike damaging it is forbidden to place important heavy items there. **It is forbidden to transport people and animals on the carrier.** While transporting items heavier than 5 kg on the carrier one must maintain special caution. The maximum mass of carrier load cannot exceed 15 kg. Items placed in the carrier cannot extend higher than the carrier's rim. They should not also contain any sharp edges. If an accident occurs due to the improper use of the carrier, the Client shall be liable for the resulting costs. The Operator shall bear no liability for any damages occurring in the carried items or goods. In particular, the Operator shall bear no responsibility for the transported electronic equipment which constitutes property of the Client.
10. Maximum load capacity:
  - a. of a Standard Bike designated to carry 1 person cannot exceed 120 kg,
  - b. of a Children Bike designated to carry 1 person cannot exceed 60 kg,
  - c. of a Bike with electric support designated to carry 1 person cannot exceed 120 kg,
11. In case of a greater number of persons riding a bike than the number specified in the Terms of Service, the Operator reserves the possibility of charging contractual penalties in accordance with Appendix no. 1.
12. In case of any issues related to Rental or Return of the Bike at Veturilo Station, the Client shall be obliged to contact the CC Veturilo by phone. CC employee will inform the Client of further steps to be taken in such a situation. The rented Bike should be used in accordance with its designation. The Veturilo Bike is a means of urban transport and serves the purpose of moving in between the Veturilo stations. It is not permitted to use Veturilo Bikes for mountain trips, jumps, stunts. Racing and using the Bike in order to pull or push anything is forbidden.



## **VIII. Duration of Rental**

1. Duration of Rental of the Bike commences at the time of Bike release, in accordance with point VII.2, 3, 4 of the Terms of Service. It ends at the time of Bike Return, in accordance with point from X.1 to X.3 of the Terms of Service.
2. The Client is obliged to return the bike after twelve hours of Duration of Rental at latest.
3. Exceeding the limit of twelve hours of the Duration of Rental shall cause calculation of fees in accordance with the Table of Fees, as specified in Appendix no. 1 and 2 to the hereby Terms of Service.

## **IX. Failures and repairs**

1. Any failures should be reported by phone to CC Veturilo or through the Mobile Application immediately after the failure is noticed. In case of noting any bike failures in the course of Duration of Rental, the Client is obliged to immediately report the problem to CC Veturilo or via the Mobile Application and in case of failures preventing further ride, the Client is obliged to stop and notify CC via phone and return the bike to the closest Veturilo Station dedicated for the given type of bike.
2. Self-repairs, modifications or replacements of any parts within the rented Bike are forbidden. The only authorized entity to perform these actions is the Veturilo Service.
3. The Client is obliged to be able to establish contact with the CC throughout the whole Duration of Rental.
4. In case of experiencing any problems that prevent the correct securing of the bike one must report the situation solely via phone to the CC Veturilo while remaining by the bike.

## **X. Return.**

1. The Client is obliged to correctly Return the Standard Bike and to secure it through:
  - a. Returning it to the dedicated Veturilo Standard Station and connecting int to a free electric lock which constitutes an integral part of a bike stand. Correct blocking of the bike in an electric lock will be confirmed by a green diode located on the pole as well as by a sound signal and physical closure of the bike in the stand. The Client should confirm the correct Return of the Bike through logging into the account in the Mobile Application or on the website. Bike Return will be confirmed via PUSH notification in case of switching on such a functionality in the Mobile Application by the Client.
  - b. Returning the Bike to the Standard Veturilo Station and its Return with the use of a digital lock is possible solely in a situation where the Client has no possibility of connecting the bike to electric lock, i.e. When there are not free electric locks or when there is a failure of a Standard Veturilo Station. While connecting the bike to the stand or to another bike (correctly secured via plugging it into the electric lock or one that is connected with a clamp to a fixed element that prevents taking off the clamp without the use of digital lock) located at a Standard Veturilo Station, blocking the digital lock (through shuffling the digits) and pressing the button "Return" on the electronic part of the Veturilo Terminal and following the instructions visible on the screen. Once the digital lock is blocked, the Client may also Return the Bike via Veturilo Application or via contacting the CC Veturilo.
  - c. In case of occurrence of any difficulties related to the Return of the Bike, the Client is obliged to immediately contact the 24/7 CC Veturilo. Whilst, it is assumed that in order to Return the bike via contacting the CC Veturilo (regardless of whether difficulties with returning it occurred or not), the Client must be present at the Station where the Bike Return is to be made.
2. The Client is obliged to correctly Return the Bike with electric support and to secure it through bringing it to the Electrical Veturilo Station with available free electric locks and then to connect the bike with an electric lock. In case of lack of free electric locks the Client is obliged to Return the Bike to the closest Electrical Veturilo Station with free electric locks. In case of failure of the station, the Client is obliged to contact the CC Veturilo. In case of occurrence of any difficulties related to the Return of the Bike, the Client is obliged to immediately contact the 24/7 hotline of CC Veturilo. Whilst it is assumed that in order for the Bike to be returned (solely in urgent and justified cases) through CC, the Client ought to be present at a Station where the Bike Return is to be carried out. Correct blocking of the bike in an electric lock will be confirmed by a green diode located on the pole as well as by a sound signal and physical closure of the bike in the electric lock. The Client should confirm the correct Return of the Bike through logging into the account in the Mobile Application or on the

website. Bike Return will be confirmed via PUSH notification in case of switching on such a functionality in the Mobile Application by the Client.

3. The Client is obliged to correctly Return the Children Bike and to secure it through bringing it to the dedicated Veturilo Children Station with available free electric locks and then to connect the bike to an electric lock. In case of lack of free electric locks the Client is obliged to Return the Bike to the closest Veturilo Children Station with free electric locks. In case of failure of the station, the Client is obliged to contact the CC Veturilo. In case of occurrence of any difficulties related to the Return of the Children Bike, the Client is obliged to immediately contact the 24/7 hotline of CC Veturilo. Whilst it is assumed that in order for the Bike to be returned (solely in urgent and justified cases) through CC, the Client ought to be present at a Station where the Bike Return is to be carried out. Correct blocking of the bike in an electric lock will be confirmed by a green diode located on the pole as well as by a sound signal and physical closure of the bike in the electric lock. The Client should confirm the correct Return of the Bike through logging into the account in the Mobile Application or on the website. Bike Return will be confirmed via PUSH notification in case of switching on such a functionality in the Mobile Application by the Client.
4. The Client is obliged to correctly return the bike, as specified in points X.1 to X.3 under the pain of:
  - a. calculating fees for the use of bike in accordance with the pricelist in place and in case of Duration of Rental lasting more than 12 hours, calculation of an additional fee in accordance with Appendix no. 1;
  - b. calculation of contractual penalty for loss, theft or damage of a Bike in accordance with Appendix no. 1 or no. 2;
  - c. calculation of the fee for leaving an unsecured bike at a station (not correctly returned) in accordance with Appendix no. 1;
  - d. calculation of the fee for leaving the bike outside of the station;
  - e. calculation of the fee for Bike Return at a station not designated for the given type of bike;
  - f. temporary blocking of Client Account.

All fees specified in point 4 letter a-e add up.

5. In case when during Bike Rental an accident or collision occurs; the Client is obliged to write a statement or call the Police to the site. Furthermore, in case of occurrence of the above event the Client is obliged to inform CC Veturilo of this fact no later than within 24 hours post the event.

## **XI. Fees**

1. The fees are calculated according to the rates specified in the Table of Fees, constituting an appendix to the Terms of Service, available at [www.veturilo.waw.pl](http://www.veturilo.waw.pl), in the Veturilo Mobile Application and in Veturilo Terminals. The basis for calculating the fee is the number of minutes of rental, counted from the moment of Bike Rental to the moment of Bike Return.
2. The fees for the use of rental stations vary and depend on the length of Rental Duration. The fee for a single use of a Bike is a sum of means for the subsequent time intervals.
3. The time of fee calculation is divided into one-hour periods with the exception of the first hour of Rental, during which the period of first twenty minutes of Rental is separated from the further paid forty minutes of Bike Rental.
4. If the charged fees exceed the funds available, the Client is obliged to top up their Account at least to achieve a balance equal to PLN 0 within 7 days. In case of failure to settle overdue payments, the Operator reserves the right to commence adequate legal steps against the Client, targeted at obtaining the payment on account of the realized Agreement. The Operator shall be entitled to charge statutory interest on any delays in payments of amounts due from the date of their maturity until the factual day of performing payments in the full amount.
5. Reimbursement of the top-up amount may be conducted post termination of the Agreement. In the course of the Veturilo System Agreement the amount of top up is not subject to reimbursement. In justified cases, the Client may apply for reimbursement of paid funds in the course of Agreement duration, in the mode of point XIII.2.a,b,d,e.
6. In case of obtaining a Promotional Voucher, the Amount of top-up of Client Account and its designation are established by the Operator and it is non-refundable, that is, there is no possibility of reimbursing

these funds. The means from such topping up are used in the first order, prior to the means paid in by the Client. In case of Promotional Vouchers, details concerning the amount, the term of validity and the reason for allocation are specified in the current Terms of Service available on the website of the promotion. Information regarding current promotions may be found on the Operator's website.

7. Unused payments made by the Client to the Client Account or the Initial Fee or the Amount of top-up move from season to season. They are subject to reimbursement in cases and in the mode specified in the relevant provisions of points XIV, XV or XVI. The amounts paid but not used by Clients shall be reimbursed also after the agreements connecting the Operator and the Ordering Party have terminated. A condition for reimbursement of funds shall be the indication by the Client of his bank account number to which the funds will be transferred after the Operator obtaining the information regarding completion of validity of the Agreement between the Operator and the Ordering Party. In case of failing to return the funds by the Operator, the Client ought to inform the Ordering Party of this fact.
8. In case if the Client remains in arrears with payments towards the Operator, the Operator reserves the right to pass the information on overdue amounts to entities indicated by appropriate provisions of law. The Client acknowledges that the Veturilo Operator is entitled to transfer the overdue receivables towards the Client, stemming from the Agreement concluded with him, onto third parties, which will entitle these third parties to pursue the said receivables from the Client. The Veturilo Operator reserves the right to entrust pursuing receivables from the Client to the debt-recovery company.
9. The user who fails to fulfil the obligations stemming from the Terms of Service shall be burdened with the financial responsibility. In case of bike loss at the fault of the user, the bike must be replaced by another bike, regardless of whether the bike will be found in the future or not. Potential finding of the bike post placement of the penalty shall not have an impact on its annulment.

## **XII. Responsibility**

1. The Operator realizes services related to the maintenance of the Veturilo System and bears the responsibility for its proper functioning.
2. The Operator bears the responsibility for damages resulting from non-execution or improper execution of the Agreement unless the given non-execution or improper execution results from the circumstances for which the Operator bears no responsibility.
3. The Client ought to submit his claims and complaints in the form specified in Chapter XIII.
4. The Operator reserves the right to disclose data of the Client should the disclosure obligation to authorized persons stem from the binding provisions of law.

## **XIII. Complaints**

1. the term for submission of complaints amounts to 7 days from the date of occurrence of the event which constitutes the cause of a given complaint.
2. All complaints concerning the services provided on the basis of the Terms of Service may be submitted:
  - a. via electronic means to the e-mail address [ck@veturilo.waw.pl](mailto:ck@veturilo.waw.pl),
  - b. via electronic means through the contact form available on the website,
  - c. via telephone,
  - d. via registered letter to the postal address of the Operator indicated in point I.3,
  - e. in person at the premises of the Operator.
3. If data contained within the complaint require supplementation, the Operator requests that the complaining person supplements the complaint within the indicated scope prior to reviewing the complaint.
4. Complaints which do not contain such data as: first name, surname, address, telephone number, which would allow to identify the Client shall remain unattended by the Operator.
5. Submitting a complaint does not release the Client from the obligation of a timely realization of the obligations towards the Operator.

6. The Operator shall process a complaint within 14 days from the date of obtaining it and in case of matters of more complicated nature, this period may take up to 30 days. In case of the necessity to supplement the complaint the term for reviewing the complaint commences on the day of receipt of documents by the Operator which supplement the complaint or which provide additional explanations/information. In case of an inability to meet the deadline for the review of a complaint, the Operator will inform the Client of any delays, indicating the cause of a delay (circumstances which must be established) and an expected term for the review of the complaint.
7. Response to a complaint shall be posted to the Client via electronic post or traditional post to the correspondence address in a manner specified in the complaint. The Operator may post a response to an alternative address / email address indicated by the Client submitting the complaint within the correspondence.
8. Consideration of a complaint consists in identifying the issue, assessing its grounds and resolving the issue submitted by the Client or undertaking actions in order to remove the potential irregularities, causes of their occurrence and to grant a comprehensive, professional in its form and content reply.
9. CC grants answers that contain the position of the Operator with respect to the complaint, justification and information regarding the mode of appeals.
10. The Client may appeal against a decision issued by the Operator. The appeal will be considered within 14 days of its receipt by CK. The appeal ought to be submitted in one of the following manners:
  - a. via electronic means to the e-mail address [ck@veturilo.waw.pl](mailto:ck@veturilo.waw.pl),
  - b. via registered letter to the postal address of the Operator indicated in point I.3,
  - c. via electronic means through the contact form available on the website,
  - d. in person at the premises of the Operator.
11. The Client may:
  - a. refer the appeal against the Operator's decision directly to CC within 14 days from the date of receipt of the response to the complaint,
  - b. refer the appeal against the Operator's decision directly to Ordering Party within 14 days from the date of receipt of the response to the complaint at the address: ul. Chmielna 120, 00-801 Warszawa;
  - c. launch court actions against the Operator before the relevant general court.

#### **XIV. Withdrawal from Agreement**

1. The Client may withdraw from the Agreement – pursuant to the provisions of law, without giving any reason, within 14 days from the date of its conclusion. The deadline shall be deemed met if, before its expiry, the Client sends a statement of withdrawal from the Agreement to the Operator.
2. The Client may withdraw from the Agreement by:
  - a. Posting to the Operator via email at [ck@veturilo.waw.pl](mailto:ck@veturilo.waw.pl) a statement on withdrawal from Agreement;
  - b. sending a written statement on withdrawal from the Agreement to the Operator by mail to the postal address specified in point I.3. For this purpose, the Client may use the withdrawal form contained in Annex 2 to the Act of 30 May 2014 on Consumer Rights (Journal of Laws 2019, item 134 as amended), however, this shall not be considered as mandatory.
3. In case of withdrawal from the Agreement, the Agreement is treated as non-concluded. In case of withdrawal from the Agreement each party is obliged to return to the other party all the items it obtained on the basis of the Agreement. The return of services occurs no later than within 14 days from the day of receipt by the Operator of the declaration regarding withdrawal from the Agreement. Payment reimbursement is performed by means of the same methods of payment which were used by the Client in the course of initial transaction unless the Client indicates another solution within the declaration of withdrawal from Agreement. Another solutions ought to be indicated by the Client within the submitted declaration.
4. In case of withdrawal from the Agreement, the Agreement is treated as non-concluded. Should, pursuant to the demand of the Client, the execution of service commence prior to the expiry of the term of withdrawal from Agreement, the User is obliged to pay for the services fulfilled until the

moment of withdrawal from Agreement. Reimbursements of funds remaining on the Account shall occur no later than within 14 days from the date of obtaining a statement on withdrawal from Agreement by the Operator, upon the use of the same payment means as those that were used by the Client in the initial transaction, unless within the declaration on withdrawal from the Agreement the Client indicates other possible solutions which may be implemented.

#### **XV. Termination of the Agreement upon Client request**

1. The Client has the right to terminate the Agreement. Termination of Agreement may be submitted by the Client in the following manner:
  - a. via electronic means to the e-mail address [ck@veturilo.waw.pl](mailto:ck@veturilo.waw.pl),
  - b. via registered letter to the postal address of the Operator indicated in point I.3,
  - c. via electronic means through the contact form available on the website,
  - d. in person at the premises of the Operator.
2. The termination of Agreement takes effect immediately, within 14 days from the date of receipt of the termination by the Operator. Liquidation by the Operator of Client Account within the Veturilo System shall be the result of Agreement termination.
3. Prior to terminating the Agreement the Client is obliged to top up the means on the Client Account to reach the balance of 0 PLN. Termination of Agreement in a situation where Client Account balance is negative shall remain without effect on the Operator's right to pursue the amount equal to the unsettled liabilities of the Client for the Operator's provision of services.
4. If the funds on Client Account exceed 0 PLN on the day of Agreement termination they will be reimbursed to the bank account indicated by the Client in the application form unless the Client consented to an alternative solution within Termination of Agreement. Another solutions ought to be indicated by the Client within the submitted declaration. The termination of the Agreement takes effect immediately, within 30 days from the date of receipt of the termination by the Operator. In case when reimbursement of funds is related to the necessity of incurring additional costs on the side of the Operator in the form of transfer costs, these costs shall be deducted from the means to the reimbursement of which the Client is entitled.

#### **XVI. Termination of the Agreement by the Operator**

1. The Operator may terminate the Agreement subject to the 7-day notice period (seven days) in the event of occurrence of a significant cause, such as in particular: liquidation of the WRP System or ceasing of operations or change of the scope of WRP System operations.
2. Termination of Agreement for the provision of services via electronic means by the Operator shall occur through sending a statement of termination of Agreement for the provision of services via electronic means to the electronic post address of the User specified in Client Account or via submission of a declaration to the User in any other manner. Liquidation by the Operator of Client Account shall be the result of Agreement termination.
3. In case when Client Account is liquidated, provided that the means of Client Account exceed PLN 0 on the day of Agreement termination, these shall be returned to the bank account specified by the User. Reimbursement of funds shall occur within the maximum of 14 days from the date of receipt of the bank account number for the reimbursement by the Operator. In case when reimbursement of funds is related to the necessity of incurring additional costs on the side of the Operator in the form of transfer costs, these costs shall be deducted from the means to the reimbursement of which the Client is entitled.

#### **XVII. Blockade of User Accounts.**

1. The Operator reserves the right to temporarily block Client's account in the Veturilo System in case of non-compliance with the conditions of Veturilo Bikes, specified in the hereby Terms of Service.
2. In particular, the account blockade may occur, when the Client:
  - a. failed to provide personal data specified in point V.3. of the Terms of Service;

- b. uses the Bike not in compliance with its designation;
  - c. leaves the Bike at a place other than a dedicated Station;
  - d. leaves the Bike unsecured;
  - e. Damages the bike or other property belonging to the Operator;
  - f. Rented a bike and then went missing.
3. The Operator allows the possibility of permanent blocking of Client Account in case of repeated breaches. Permanent Blockade of Client Account prevents any future setting up of subsequent Accounts and constitutes termination of Agreement with the Client due to his/her fault.

#### **XVIII. Veturilo Mobile Application**

1. Veturilo Mobile Application is available for download without any fees (free of charge) in Google Play, Apple AppStore and Huawei AppGallery stores.
2. The use of the Mobile Application is possible on devices with an appropriate and updated Android or Apple IOS system and with permanent access to the Internet.
3. The use of the Mobile Application Veturilo is possible after registering to Client Account in the Veturilo System. The provisions of the hereby Terms of Service in the scope of conditions of using Veturilo find their application in the Veturilo Mobile Application.

#### **XIX. Final provisions**

1. The acceptance of the hereby Terms of Service and Rental of a Bike indicates: a declaration of the health state which ensures safe movement on a Bike; ability to ride a Bike; possession of permissions required by provisions of law and knowledge of road traffic provisions.
2. The Operator reserves the right to terminate the Agreement with a notice of 14 days in case the Client breaches the provisions of the hereby Terms of Service (i.e. lack of acceptance of the new Terms of Service, non-return of a bike at the required time) while the Client is entitled, in respect of the Operator, to submit claims related to the return of means on the Client Account, provided that they were not used by the Operator previously to cover the payable liabilities chargeable to the Client.
3. The Operator is authorized to introduce changes to the Terms of Service or Privacy Policy effective in the future. The information regarding changes to the hereby Terms of Service or to the Privacy Policy will be sent to Client's email address indicated upon registration. Lack of written information of lack of acceptance of the change to Terms of Service or Privacy Policy sent to CC within 14 days from the day of its posting to the Client indicates acceptance of introduced changes within Terms of Service by the Client. Written information of the lack of acceptance by the Client of changes to the Terms of Service or Privacy Policy shall constitute termination of the Agreement by the Client.
4. For all matters unresolved in the hereby Terms of Service the binding legal provisions shall apply, and in particular, the provisions of the Civil Code and the Act on Road Traffic.
5. In case of any discrepancies between the Polish and the foreign language version of the Terms of Service, the Polish version of the document shall prevail.

#### **Annex no. 1 TABLES OF THE VETURILO FEES**

| <b>Type of fees</b> |                      | <b>Gross value</b> |
|---------------------|----------------------|--------------------|
| Initial fee         |                      | 10 PLN             |
| Bike rental fee*    | Duration of rental:  |                    |
|                     | from 1 to 20 minutes | 0 PLN              |

|  |                                 |         |
|--|---------------------------------|---------|
|  | from 21 to 60 minutes           | 1 PLN   |
|  | Second hour                     | 3 PLN   |
|  | Third hour                      | 5 PLN   |
|  | Fourth and each subsequent hour | 7 PLN   |
| Letter notification concerning the violation of the Terms of Service |                                 | 10 PLN  |
| Fee for exceeding 12 hours of rental                                 |                                 | 200 PLN |

\* **other than an electrically assisted bike**

| <b>Type of fees</b>  |                                 | <b>Gross value</b> |
|--|---------------------------------|--------------------|
| Initial fee  |                                 | 10 PLN             |
| Electric bike rental fee   | Duration of rental:             |                    |
|  | from 1 to 20 minutes            | 0 PLN              |
|  | from 21 to 60 minutes           | 6 PLN              |
|  | Second and each subsequent hour | 14 PLN             |
| Letter notification concerning the violation of the Terms of Service |                                 | 10 PLN             |
| Fee for exceeding 12 hours of rental                                 |                                 | 300 PLN            |

| <b>Additional fees</b>  |          |
|---|----------|
| Theft, loss or total destruction of a Standard Bike   | 2497 PLN |
| Theft, loss or total destruction of a Children Bike 4+ and 6+   | 2229 PLN |
| Theft, loss or total destruction of an Electric Bike  | 3290 PLN |
| Fee for unauthorised ride in the WRP Veturilo system  | 200 PLN  |
| Riding a bike with a greater number of persons than allowed by the Operator for a given type of Bike    | 100 PLN  |
| Fee for leaving an unsecured (not correctly returned) bike, other than an electric bike, at the station | 100 PLN  |
| Fee for leaving an unsecured (not correctly returned) electric bike at the station                      | 200 PLN  |
| Fee for WRP bike return at a station not intended for this purpose                                      | 100 PLN  |
| Fee for leaving WRP bike beyond the station in the User zone  | 100 PLN  |
| Fee for leaving WRP bike beyond the User zone   | 200 PLN  |

The fees listed in the above table include VAT

The fees and penalties add up

**Annex no. 2 COSTS OF REPAIR AND REPLACEMENT OF A VETURILO BIKE**

| NAME                           | Unit | STANDARD BIKE |           |            | ELECTRIC BIKE |            |              |
|--------------------------------|------|---------------|-----------|------------|---------------|------------|--------------|
|                                |      | PRICE*        | VAT       | TOTAL      | PRICE*        | VAT        | TOTAL        |
| Bike fork adapter              | pcs  | 90,00 PLN     | 20,70 PLN | 110,70 PLN | 150,00 PLN    | 34,50 PLN  | 184,50 PLN   |
| Front fender                   | pcs  | 13,00 PLN     | 2,99 PLN  | 15,99 PLN  | 13,00 PLN     | 2,99 PLN   | 15,99 PLN    |
| Rear fender                    | pcs  | 13,00 PLN     | 2,99 PLN  | 15,99 PLN  | 13,00 PLN     | 2,99 PLN   | 15,99 PLN    |
| Chip                           | pcs  | 25,00 PLN     | 5,75 PLN  | 30,75 PLN  | 25,00 PLN     | 5,75 PLN   | 30,75 PLN    |
| Inner tube                     | pcs  | 9,00 PLN      | 2,07 PLN  | 11,07 PLN  | 9,00 PLN      | 2,07 PLN   | 11,07 PLN    |
| Bell                           | pcs  | 4,00 PLN      | 0,92 PLN  | 4,92 PLN   | 4,00 PLN      | 0,92 PLN   | 4,92 PLN     |
| Brake lever                    | pcs  | 10,00 PLN     | 2,30 PLN  | 12,30 PLN  | 14,00 PLN     | 3,22 PLN   | 17,22 PLN    |
| Brake quill                    | pcs  | 2,00 PLN      | 0,46 PLN  | 2,46 PLN   | 7,00 PLN      | 1,61 PLN   | 8,61 PLN     |
| Roller brake                   | pcs  | 140,00 PLN    | 32,20 PLN | 172,20 PLN | 0 PLN         | 0 PLN      | 0 PLN        |
| Handlebar                      | pcs  | 23,00 PLN     | 5,29 PLN  | 28,29 PLN  | 26,00 PLN     | 5,98 PLN   | 31,98 PLN    |
| Brake pads                     | pcs  | 4,70 PLN      | 1,08 PLN  | 5,78 PLN   | 4,70 PLN      | 1,08 PLN   | 5,78 PLN     |
| Brake set                      | pcs  | 18,00 PLN     | 4,14 PLN  | 22,14 PLN  | 24,00 PLN     | 5,52 PLN   | 29,52 PLN    |
| Left crank                     | pcs  | 19,50 PLN     | 4,49 PLN  | 23,99 PLN  | 26,00 PLN     | 5,98 PLN   | 31,98 PLN    |
| Crank with a ring              | pcs  | 28,00 PLN     | 6,44 PLN  | 34,44 PLN  | 37,00 PLN     | 8,51 PLN   | 45,51 PLN    |
| Electric cube                  | pcs  | 6,30 PLN      | 1,45 PLN  | 7,75 PLN   | 6,00 PLN      | 1,38 PLN   | 7,38 PLN     |
| Basket                         | pcs  | 21,00 PLN     | 4,83 PLN  | 25,83 PLN  | 35,00 PLN     | 8,05 PLN   | 43,05 PLN    |
| Front light                    | pcs  | 11,00 PLN     | 2,53 PLN  | 13,53 PLN  | 11,00 PLN     | 2,53 PLN   | 13,53 PLN    |
| Rear light                     | pcs  | 11,63 PLN     | 2,67 PLN  | 14,30 PLN  | 11,63 PLN     | 2,67 PLN   | 14,30 PLN    |
| Brake cable                    | pcs  | 2,46 PLN      | 0,57 PLN  | 3,03 PLN   | 2,46 PLN      | 0,57 PLN   | 3,03 PLN     |
| Derailleur cable               | pcs  | 1,90 PLN      | 0,44 PLN  | 2,34 PLN   | 1,90 PLN      | 0,44 PLN   | 2,34 PLN     |
| Chain                          | pcs  | 5,70 PLN      | 1,31 PLN  | 7,01 PLN   | 5,70 PLN      | 1,31 PLN   | 7,01 PLN     |
| Basket bracket                 | pcs  | 19,00 PLN     | 4,37 PLN  | 23,37 PLN  | 21,00 PLN     | 4,83 PLN   | 25,83 PLN    |
| Chain guard bracket            | pcs  | 7,42 PLN      | 1,71 PLN  | 9,13 PLN   | 9,00 PLN      | 2,07 PLN   | 11,07 PLN    |
| Reflector                      | pcs  | 1,96 PLN      | 0,45 PLN  | 2,41 PLN   | 1,96 PLN      | 0,45 PLN   | 2,41 PLN     |
| Tire                           | pcs  | 27,41 PLN     | 6,30 PLN  | 33,71 PLN  | 27,41 PLN     | 6,30 PLN   | 33,71 PLN    |
| Trunk guard                    | pcs  | 24,78 PLN     | 5,70 PLN  | 30,48 PLN  | 26,00 PLN     | 5,98 PLN   | 31,98 PLN    |
| Chain guard                    | pcs  | 5,70 PLN      | 1,31 PLN  | 7,01 PLN   | 7,00 PLN      | 1,61 PLN   | 8,61 PLN     |
| Cable housing                  | pcs  | 2,00 PLN      | 0,46 PLN  | 2,46 PLN   | 0 PLN         | 0 PLN      | 0 PLN        |
| Derailleur housing             | pcs  | 2,30 PLN      | 0,53 PLN  | 2,83 PLN   | 2,30 PLN      | 0,53 PLN   | 2,83 PLN     |
| Pair of pedals                 | pcs  | 14,26 PLN     | 3,28 PLN  | 17,54 PLN  | 14,26 PLN     | 3,28 PLN   | 17,54 PLN    |
| Front hub                      | pcs  | 183,00 PLN    | 42,09 PLN | 225,09 PLN | 183,00 PLN    | 42,09 PLN  | 225,09 PLN   |
| Rear hub                       | pcs  | 137,26 PLN    | 31,57 PLN | 168,83 PLN | 198,00 PLN    | 45,54 PLN  | 243,54 PLN   |
| Derailleur pusher              | pcs  | 9,35 PLN      | 2,15 PLN  | 11,50 PLN  | 0 PLN         | 0 PLN      | 0 PLN        |
| Front wheel with a dynamo      | pcs  | 214,88 PLN    | 49,42 PLN | 264,30 PLN | 135,00 PLN    | 31,05 PLN  | 166,05 PLN   |
| Derailleur with control module | pcs  | 21,96 PLN     | 5,05 PLN  | 27,01 PLN  | 0 PLN         | 0 PLN      | 0 PLN        |
| Lighting wires                 | pcs  | 6,43 PLN      | 1,48 PLN  | 7,91 PLN   | 6,43 PLN      | 1,48 PLN   | 7,91 PLN     |
| Bike frame                     | pcs  | 620,00 PLN    | 142,60    | 762,60 PLN | 890,00 PLN    | 204,70 PLN | 1 094,70 PLN |
| Left handle                    | pcs  | 6,80 PLN      | 1,56 PLN  | 8,36 PLN   | 6,80 PLN      | 1,56 PLN   | 8,36 PLN     |
| Right handle                   | pcs  | 6,40 PLN      | 1,47 PLN  | 7,87 PLN   | 6,40 PLN      | 1,47 PLN   | 7,87 PLN     |
| Engine                         | pcs  | 0 PLN         | 0 PLN     | 0 PLN      | 490,00 PLN    | 112,70 PLN | 602,70 PLN   |
| Seat                           | pcs  | 17,30 PLN     | 3,98 PLN  | 21,28 PLN  | 21,00 PLN     | 4,83 PLN   | 25,83 PLN    |
| Advertising wings              | pcs  | 41,00 PLN     | 9,43 PLN  | 50,43 PLN  | 41,00 PLN     | 9,43 PLN   | 50,43 PLN    |
| Handlebar headsets             | pcs  | 6,32 PLN      | 1,45 PLN  | 7,77 PLN   | 6,32 PLN      | 1,45 PLN   | 7,77 PLN     |
| Foot                           | pcs  | 15,89 PLN     | 3,65 PLN  | 19,54 PLN  | 21,40 PLN     | 4,92 PLN   | 26,32 PLN    |



|                             |     |            |           |            |            |           |            |
|-----------------------------|-----|------------|-----------|------------|------------|-----------|------------|
| Support                     | pcs | 13,96 PLN  | 3,21 PLN  | 17,17 PLN  | 13,96 PLN  | 3,21 PLN  | 17,17 PLN  |
| Front spoke                 | pcs | 0,36 PLN   | 0,08 PLN  | 0,44 PLN   | 0,36 PLN   | 0,08 PLN  | 0,44 PLN   |
| Rear spoke                  | pcs | 0,36 PLN   | 0,08 PLN  | 0,44 PLN   | 0,36 PLN   | 0,08 PLN  | 0,44 PLN   |
| Seatpost                    | pcs | 17,48 PLN  | 4,02 PLN  | 21,50 PLN  | 17,48 PLN  | 4,02 PLN  | 21,50 PLN  |
| Roller brake screw          | pcs | 21,83 PLN  | 5,02 PLN  | 26,85 PLN  | 21,83 PLN  | 5,02 PLN  | 26,85 PLN  |
| Brake lever adjusting screw | pcs | 0,85 PLN   | 0,20 PLN  | 1,05 PLN   | 0,85 PLN   | 0,20 PLN  | 1,05 PLN   |
| 3-speed rear wheel          | pcs | 167,20 PLN | 38,46 PLN | 205,66 PLN | 210,00 PLN | 48,30 PLN | 258,30 PLN |
| Bike fork                   | pcs | 48,00 PLN  | 11,04 PLN | 59,04 PLN  | 75,00 PLN  | 17,25 PLN | 92,25 PLN  |
| Handlebar support           | pcs | 18,25 PLN  | 4,20 PLN  | 22,45 PLN  | 16,00 PLN  | 3,68 PLN  | 19,68 PLN  |
| Seatpost clamp              | pcs | 6,00 PLN   | 1,38 PLN  | 7,38 PLN   | 6,00 PLN   | 1,38 PLN  | 7,38 PLN   |
| Combination lock ABUS       | pcs | 62,14 PLN  | 14,29 PLN | 76,43 PLN  | 62,14 PLN  | 14,29 PLN | 76,43 PLN  |

\* it may be changed

| NAME                      | Unit | PRICE*     | VAT        | CHILDREN BIKE 4+ |            | CHILDREN BIKE 6+ |            |
|---------------------------|------|------------|------------|------------------|------------|------------------|------------|
|                           |      |            |            | TOTAL            | PRICE*     | VAT 23%          | TOTAL      |
| Bike fork adapter         | pcs  | 70,00 PLN  | 16,10 PLN  | 86,10 PLN        | 70,00 PLN  | 16,10 PLN        | 86,10 PLN  |
| Front fender              | pcs  | 12,00 PLN  | 2,76 PLN   | 14,76 PLN        | 12,00 PLN  | 2,76 PLN         | 14,76 PLN  |
| Rear fender               | pcs  | 12,00 PLN  | 2,76 PLN   | 14,76 PLN        | 12,00 PLN  | 2,76 PLN         | 14,76 PLN  |
| Chip                      | pcs  | 25,00 PLN  | 5,75 PLN   | 30,75 PLN        | 25,00 PLN  | 5,75 PLN         | 30,75 PLN  |
| Inner tube                | pcs  | 9,00 PLN   | 2,07 PLN   | 11,07 PLN        | 9,00 PLN   | 2,07 PLN         | 11,07 PLN  |
| Bell                      | pcs  | 6,00 PLN   | 1,38 PLN   | 7,38 PLN         | 6,00 PLN   | 1,38 PLN         | 7,38 PLN   |
| Brake lever               | pcs  | 14,00 PLN  | 3,22 PLN   | 17,22 PLN        | 14,00 PLN  | 3,22 PLN         | 17,22 PLN  |
| Brake quill               | pcs  | 7,00 PLN   | 1,61 PLN   | 8,61 PLN         | 7,00 PLN   | 1,61 PLN         | 8,61 PLN   |
| Roller brake              | pcs  | 146,00 PLN | 33,58 PLN  | 179,58 PLN       | 146,00 PLN | 33,58 PLN        | 179,58 PLN |
| Handlebar                 | pcs  | 19,00 PLN  | 4,37 PLN   | 23,37 PLN        | 19,00 PLN  | 4,37 PLN         | 23,37 PLN  |
| Brake pads                | pcs  | 4,70 PLN   | 1,08 PLN   | 5,78 PLN         | 4,70 PLN   | 1,08 PLN         | 5,78 PLN   |
| Brake set                 | pcs  | 18,00 PLN  | 4,14 PLN   | 22,14 PLN        | 18,00 PLN  | 4,14 PLN         | 22,14 PLN  |
| Left crank                | pcs  | 14,80 PLN  | 3,40 PLN   | 18,20 PLN        | 14,80 PLN  | 3,40 PLN         | 18,20 PLN  |
| Crank with a ring         | pcs  | 16,00 PLN  | 3,68 PLN   | 19,68 PLN        | 16,00 PLN  | 3,68 PLN         | 19,68 PLN  |
| Electric cube             | pcs  | 6,30 PLN   | 1,45 PLN   | 7,75 PLN         | 6,30 PLN   | 1,45 PLN         | 7,75 PLN   |
| Basket                    | pcs  | 19,00 PLN  | 4,37 PLN   | 23,37 PLN        | 19,00 PLN  | 4,37 PLN         | 23,37 PLN  |
| Front light               | pcs  | 11,00 PLN  | 2,53 PLN   | 13,53 PLN        | 11,00 PLN  | 2,53 PLN         | 13,53 PLN  |
| Rear light                | pcs  | 11,63 PLN  | 2,67 PLN   | 14,30 PLN        | 11,63 PLN  | 2,67 PLN         | 14,30 PLN  |
| Brake cable               | pcs  | 2,46 PLN   | 0,57 PLN   | 3,03 PLN         | 2,46 PLN   | 0,57 PLN         | 3,03 PLN   |
| Chain                     | pcs  | 5,70 PLN   | 1,31 PLN   | 7,01 PLN         | 5,70 PLN   | 1,31 PLN         | 7,01 PLN   |
| Basket bracket            | pcs  | 17,00 PLN  | 3,91 PLN   | 20,91 PLN        | 17,00 PLN  | 3,91 PLN         | 20,91 PLN  |
| Chain guard bracket       | pcs  | 7,42 PLN   | 1,71 PLN   | 9,13 PLN         | 7,42 PLN   | 1,71 PLN         | 9,13 PLN   |
| Reflector                 | pcs  | 1,96 PLN   | 0,45 PLN   | 2,41 PLN         | 1,96 PLN   | 0,45 PLN         | 2,41 PLN   |
| Tire                      | pcs  | 27,41 PLN  | 6,30 PLN   | 33,71 PLN        | 27,41 PLN  | 6,30 PLN         | 33,71 PLN  |
| Trunk guard               | pcs  | 21,00 PLN  | 4,83 PLN   | 25,83 PLN        | 21,00 PLN  | 4,83 PLN         | 25,83 PLN  |
| Chain guard               | pcs  | 6,00 PLN   | 1,38 PLN   | 7,38 PLN         | 6,00 PLN   | 1,38 PLN         | 7,38 PLN   |
| Cable housing             | pcs  | 2,00 PLN   | 0,46 PLN   | 2,46 PLN         | 2,00 PLN   | 0,46 PLN         | 2,46 PLN   |
| Pair of pedals            | pcs  | 14,26 PLN  | 3,28 PLN   | 17,54 PLN        | 14,26 PLN  | 3,28 PLN         | 17,54 PLN  |
| Front hub                 | pcs  | 130,00 PLN | 29,90 PLN  | 159,90 PLN       | 145,00 PLN | 33,35 PLN        | 178,35 PLN |
| Rear hub                  | pcs  | 165,00 PLN | 37,95 PLN  | 202,95 PLN       | 170,00 PLN | 39,10 PLN        | 209,10 PLN |
| Front wheel with a dynamo | pcs  | 135,00 PLN | 31,05 PLN  | 166,05 PLN       | 165,00 PLN | 37,95 PLN        | 202,95 PLN |
| Lighting wires            | pcs  | 6,43 PLN   | 1,48 PLN   | 7,91 PLN         | 6,43 PLN   | 1,48 PLN         | 7,91 PLN   |
| Bike frame                | pcs  | 590,00 PLN | 135,70 PLN | 725,70 PLN       | 590,00 PLN | 135,70 PLN       | 725,70 PLN |

|                             |     |            |           |            |            |           |            |
|-----------------------------|-----|------------|-----------|------------|------------|-----------|------------|
| Left handle                 | pcs | 4,90 PLN   | 1,13 PLN  | 6,03 PLN   | 4,90 PLN   | 1,13 PLN  | 6,03 PLN   |
| Right handle                | pcs | 4,90 PLN   | 1,13 PLN  | 6,03 PLN   | 4,90 PLN   | 1,13 PLN  | 6,03 PLN   |
| Seat                        | pcs | 21,00 PLN  | 4,83 PLN  | 25,83 PLN  | 21,00 PLN  | 4,83 PLN  | 25,83 PLN  |
| Advertising wings           | pcs | 41,00 PLN  | 9,43 PLN  | 50,43 PLN  | 41,00 PLN  | 9,43 PLN  | 50,43 PLN  |
| Handlebar headsets          | pcs | 6,32 PLN   | 1,45 PLN  | 7,77 PLN   | 6,32 PLN   | 1,45 PLN  | 7,77 PLN   |
| Foot                        | pcs | 11,00 PLN  | 2,53 PLN  | 13,53 PLN  | 11,00 PLN  | 2,53 PLN  | 13,53 PLN  |
| Support                     | pcs | 13,96 PLN  | 3,21 PLN  | 17,17 PLN  | 13,96 PLN  | 3,21 PLN  | 17,17 PLN  |
| Front spoke                 | pcs | 0,36 PLN   | 0,08 PLN  | 0,44 PLN   | 0,36 PLN   | 0,08 PLN  | 0,44 PLN   |
| Rear spoke                  | pcs | 0,36 PLN   | 0,08 PLN  | 0,44 PLN   | 0,36 PLN   | 0,08 PLN  | 0,44 PLN   |
| Seatpost                    | pcs | 17,48 PLN  | 4,02 PLN  | 21,50 PLN  | 17,48 PLN  | 4,02 PLN  | 21,50 PLN  |
| Roller brake screw          | pcs | 21,83 PLN  | 5,02 PLN  | 26,85 PLN  | 21,83 PLN  | 5,02 PLN  | 26,85 PLN  |
| Brake lever adjusting screw | pcs | 0,85 PLN   | 0,20 PLN  | 1,05 PLN   | 0,85 PLN   | 0,20 PLN  | 1,05 PLN   |
| 3-speed rear wheel          | pcs | 120,00 PLN | 27,60 PLN | 147,60 PLN | 140,00 PLN | 32,20 PLN | 172,20 PLN |
| Bike fork                   | pcs | 48,00 PLN  | 11,04 PLN | 59,04 PLN  | 48,00 PLN  | 11,04 PLN | 59,04 PLN  |
| Handlebar support           | pcs | 14,00 PLN  | 3,22 PLN  | 17,22 PLN  | 14,00 PLN  | 3,22 PLN  | 17,22 PLN  |
| Seatpost clamp              | pcs | 6,00 PLN   | 1,38 PLN  | 7,38 PLN   | 6,00 PLN   | 1,38 PLN  | 7,38 PLN   |

\*it may be changed